DEVELOPMENTAL DISABILITIES ADMINISTRATION COORDINATION OF COMMUNITY SERVICES PROVIDER INFORMATION

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WHAT IS YOUR PHILOSOPHY IN PROVIDING RESOURCE COORDINATION?

The Caroline County Health Department strives to support individuals with disabilities in leading fulfilling lives with a variety of supports and services within their community. Each individual is assisted in developing a holistic plan which reflects their strengths, preferences, needs and supports their rights and values. All services provided are based on the principles of self-determination, non-discrimination, are sensitive and responsive to age and cultural differences, person-directed, meet the highest standards for health and safety and ensure continuity of service provision.

HOW LONG HAS YOUR AGENCY BEEN PROVIDING RESOURCE COORDINATION SERVICES IN MARYLAND?

The **Eastern Shore Resource Coordination Partnership** (**ESRCP**) has been operating for over 25 years and the Caroline County Health Department Resource Coordination program has been serving the residents of Caroline County for over 26 years.

HOW IS YOUR AGENCY DIFFERENT FROM OTHERS?

The ESRCP has been providing Resource Coordination out of the County Health Departments to the disabled individuals and their families living in the Eastern Region of Maryland since 1987. Historically, the program has operated as an integral part of the County Health Departments, providing holistic care to local communities through a closely knit network of health, medical, mental health, substance abuse, family planning, maternity, infant & toddler, adult evaluation, personal care, medical transportation, child health & immunization, environmental health, outreach and emergency response programs. With the gradual realization of the Affordable Care Act, this existing health network at the local County level will serve as a single point of entry for health care services for the residents of the county. The local families have a close relationship with the Caroline County Health Department and look to the HD as focal point for taking care of a vast array of health-related needs.

WHAT MARYLAND COUNTIES DO YOU SERVE?

Caroline County

WHAT AREAS OF DEVELOPMENTAL DISABILITIES DO YOU HAVE SPECIALISTS IN?

The Caroline County HD provides training to all its Resource Coordinators in all areas of developmental disabilities as required by the DDA. Further, each resource Coordinator is also trained in the specific developmental disabilities of the individuals they serve. Using electronic "Document Share" the ESRCP maintains an extensive cyber-library of resources and information on specific disabilities as well as on disabilities in general.

HOW DO YOU MATCH INDIVIDUALS WITH RESOURCE COORDINATORS?

The Caroline County Health Department Resource Coordination program makes every effort to research the individual's strengths, needs and preferences, his or her specific need for services while matching them with an appropriate Resource Coordinator. The individual's choice is the final word on RC selection.

DO YOU PROVIDE REFERENCES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES AND FAMILIES TO CONTACT? IF SO, HOW DO I ACCESS?

The Caroline County Health Department has been serving the residents for over 26 years, working closely with other organizations – private and public and has strong working relationships with them as well as a well-established service history. The Caroline County Health Department Resource Coordination program is part of the local community life and will be glad to provide the names of a list of agencies/organization as reference, whenever requested.

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